



Department of Health and Human Services
MaineCare Services
Member Services
11 State House Station
Augusta, Maine 04333-0011
Toll Free (800) 977-6740
TTY Users: Dial 711 (Maine Relay)

Casehead Name
Casehead Address
Casehead Address
City, State, Zip

June 7, 2013

Dear MaineCare Member,

Please read about an important change to your MaineCare benefits.

Medicaid/Medicare Dual Eligible Individuals: Mail-Order Diabetic Supplies

This change affects “dual eligible,” but only people who can answer yes to all of these questions:

1. Are you Medicare eligible?
2. Are eligible to have MaineCare pay Medicare copayments?
3. Do you get your diabetic testing supplies by mail-order?

If you answered yes to all questions, this change will affect you. Effective July 1, 2013, you will need to use a Medicare national mail-order supplier that is also enrolled with MaineCare for mail-order diabetic testing supplies.

If you mail-order your diabetic testing supplies, MaineCare will pay your Medicare copayments only if you use one of the following mail-order suppliers:

AM- Med Diabetic Supplies, Inc.
5180W Atlantic Ave. 107
Delray Beach, FL 33484
(800) 787-6410

Arriva Medical, LLC.
4252 NW 120th Ave.
Coral Springs, FL 33065
(888) 216-3576

Discount Diabetic LLC/ 1 Discount Diabetic
15255 N 40th ST Suite 119
Phoenix, AZ 85032
(800) 714-0490

Enteral Products, LLC.
11333 Greenstone Ave. Suite A
Santa Fe Springs, CA 90670
(323) 826-2226

Home Care Delivered, Inc. / Home Care Delivered Inc.
4144 Innslake Dr.
Glen Allen, VA 23060
(800) 565-5644

Home Delivery Incontinent Supplies Co. Inc. / Home Delivery Diabetic Supplies
9385 Dielman Industrial Dr.
Olivette, MO 63132
(800) 933-0822

United States Medical Supply, Inc.
8260 NW 27th ST Suite 401
Miami, FL 33122
(305) 436-6033
1-800-787-6331

If you do not want to mail-order your diabetic testing supplies and have them delivered to your home, you may get your supplies at a local approved store.

To check if your supplies are covered by Medicare and MaineCare at a local store, or to see if a mail-order supplier is approved, you can:

1. Check with the local store to see if Medicare and MaineCare will pay for your supplies.
2. Call MaineCare Member Services at the number listed below.
3. Check the MaineCare Members webpage for the current Approved Medicare-MaineCare Mail-Order List at: <http://www.maine.gov/dhhs/oms/member/index.shtml>

You should check for the updated approved list regularly because other Medicare providers that are not enrolled with MaineCare right now may enroll later.

If you have questions about any of the changes mentioned in this letter, please contact MaineCare Member Services at 1-800-977-6740 (TTY: 711).

Sincerely,

A handwritten signature in cursive script that reads "Stefanie Nadeau".

Stefanie Nadeau, Director
Office of MaineCare Services